



VICTIM SERVICES

**Virginia Department of Corrections
Victim Services Unit
1-800-560-4292**

**Virginia Parole Board
Victim Input Program
1-800-560-4292**

**Office of the Attorney General
Victim Notification Program
1-800-370-0459**

**Criminal Injuries Compensation Fund
1-800-552-4007**

**Department of Criminal Justice Services
Virginia Crime Victim Assistance
INFO-LINE
1-888-887-3418**

**Virginia Family Violence & Sexual Assault Hotline
1-800-838-8238**

PROVIDED BY: Virginia Center for
Policing Innovation
IN PARTNERSHIP WITH APPRISS

Notes:



VINE[®]
VICTIM INFORMATION & NOTIFICATION EVERYDAY



VICTIMS HAVE THE RIGHT TO KNOW

Access to Information & Notification for:
Offender Custody Status

1-800-467-4943

TTY 1-866-847-1298

www.vinelink.com

A service provided by the:



VCPI
Virginia Center for Policing Innovation



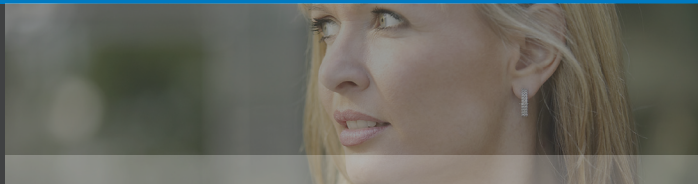
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VIRGINIA VICTIM INFORMATION AND NOTIFICATION EVERYDAY

1-800-467-4943

TTY 1-866-847-1298

VINE is an automated service that allows you to track the custody status of offenders in jail or prison over the phone or Internet. You can also register to be notified by phone and e-mail if an offender is released, transferred, or escapes.



Write down the following information and keep in a safe place:

Information

Call 1-800-467-4943 or go to www.vinelink.com and follow the instructions to access custody information.

Registration

If the offender is in custody, you can register to receive notifications.

- If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.
- When VINE calls, listen to the message, then enter your PIN followed by the # key when asked. Entering the PIN lets VINE know that you received the call and will stop the service from calling you again.

Notification

You will be notified about the following events:

- Release
- Transfer
- Escape

- If you feel you are in danger, call 911 immediately.
- Write down your PIN and keep it in a safe place. For safety reasons, do not share this information with others.
- If you do not answer a notification call, VINE will leave a message. If there is no answer, VINE will continue calling back until you enter your PIN or until up to 24 hours have passed.
- Since VINE calls automatically when an offender's custody status changes, you may get a call from VINE in the middle of the night.
- Do not register a phone number that rings to a switchboard.
- VINE is confidential. The offender will not know you are registered with VINE.
- You can register multiple phone numbers and e-mail addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero to speak to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist users with access, registration, and referrals to victims' services and other information.

Offender name

Offender number

Your four-digit PIN

USING VINE

Information

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Registration

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- If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.
- When VINE calls, listen to the message, then enter your PIN followed by the # key when asked. Entering the PIN lets VINE know that you received the call and will stop the service from calling you again.

Notification

You will be notified about the following events:

- Release
- Transfer
- Escape



www.vinelink.com

Do not rely solely on VINE for your safety. If you feel that you may be at risk, take precautions as if the offender has already been released.